



## Fuel Savings Program FAQs

### Who is eligible for the Fuel Savings Program?

Any company with a current membership in a Chamber of Commerce that is a member Chamber of the Atlantic Chamber of Commerce (ACC) is eligible to sign up at [irvingoil.com/apply](http://irvingoil.com/apply) using the promo code for this program.

Individuals who work for these companies are also eligible to apply as Individual members if their employer opts not to participate as a Company Member.

### What is the difference between a 'Company Member' and an 'Individual Member'? Why is the offer different for each of those groups?

The Irving Commercial card is designed to be a solution to enable companies to manage fuel purchases for an organization. A Company Member is defined as an organization with a current membership in the Atlantic Chamber of Commerce or one of its affiliate chambers where the billing address on the card account is that of the company. **Company Members save 3 cents per litre** on fuel purchases.

As part of this unique program, we have added an option for Individual Members to save on fuel purchases. An Individual Member is defined as an employee of an organization with a membership in the Atlantic Chamber of Commerce or one of its affiliate Chambers where the applicant's employer does not hold an Irving Commercial card account and the billing address of the account is that of the individual and not of their employer. **Individual Members save 1 cent per litre.**

## **How will Irving verify whether an applicant has a current Chamber of Commerce membership?**

On receiving a completed online application under the promo code, applicants will be asked to provide validation of their membership.

- If a Chamber of Commerce lists their members in an online directory, Irving will use the online directory to validate the membership.
- In cases where a member is not listed in an online directory, a member of our card team will reach out to the applicant and ask that they provide proof in the form of an invoice, a photo of their business' display sticker, etc.

If a Company opts not to renew their membership with their local Chamber of Commerce, the local Chamber can reach out to [cardmanagement@irvingoil.com](mailto:cardmanagement@irvingoil.com) with the Company name and expiration date of the membership, and our Card Management team will take steps to move the account from the ACC pricing agreement.

The Company may opt to keep their Commercial card account, but they will not be eligible for the ACC price plan if they do not have a current membership with an ACC affiliate Chamber.

## **One of my members is currently an Irving Commercial cardholder, are they eligible for this offer?**

Yes, existing cardholders can reach out to our Card Management team to have the Chamber of Commerce offer added to their account. They will be asked to provide proof of a current membership.

## **What are the billing details and payment terms?**

Invoices will be provided electronically by fax or email and can be accessed online at any time by using the Fuel Genius™ application. Billing is monthly with payment terms of Net 7 days.

## **What happens if I have more questions?**

For questions about Commercial card acceptance, billing, Fuel Genius™ and other card inquiries, you can reach our Customer Care team at 1.866.999.8199.

For specific questions on this agreement, our Card Management team can be reached at [cardmanagement@irvingoil.com](mailto:cardmanagement@irvingoil.com).